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Should you need to contact us during the festive season between 25 December 2024 to 01 January 2025, please contact us on the below email addresses:

- o To lodge a Claim or for any claim enquiry please email <u>claims@ericinsurance.com.au</u>
- o To contact eric Customer Service team please email <a href="mailto:customer@ericinsurance.com.au">customer@ericinsurance.com.au</a>
- To lodge a complaint or for any complaint enquiry please email complaints@ericinsurance.com.au

We will be operating with a skeleton staff over the holiday period, and we may not be able to respond until early January.

We wish you all a joyous and safe holiday season.

Best wishes

The eric team